

REVISED ANALYSIS

Author: Dymally Analyst: Deborah Barrett Bill Number: AB 67
 Related Bills: See Legislative History Telephone: 845-4301 Original Analysis Date: June 5, 2007
 Attorney: Tommy Leung Sponsor: _____

SUBJECT: State Agencies/Bilingual Services

- _____ REVENUE ESTIMATE CHANGED.
 _____ FURTHER CONCERNS IDENTIFIED.
 _____ REMAINDER OF PREVIOUS ANALYSIS OF BILL AS AMENDED June 5, 2007,
☒ STILL APPLIES.
☒ OTHER – See comments below.

SUMMARY OF BILL

This bill would add definitions for “qualified bilingual person, employee or interpreter” and would expand the instances in which a state agency may be exempted from the requirements of delivering bilingual services.

REASON FOR REVISION

The June 5, 2007, analysis provided a Fiscal Impact for the bill as if it would require certified bilingual services for all 35 languages the department currently provides interpretive services using both certified and non-certified department employees. This revision is necessary to provide a cost estimate for providing interpretive services only for those languages that comprise 5% or more of the people served by any local office or facility of the department, which are only three languages. The remainder of the department’s analysis of the bill as amended June 5, 2007, still applies.

FISCAL IMPACT

There are three languages for which Franchise Tax Board (FTB) would be required to provide certified services under this bill—Spanish, Mandarin, and Cantonese. Based on 2005 bilingual contact statistics, the department has sufficient interpreters available to service its Mandarin and Cantonese speaking customers, although additional certified Spanish speaking staff would be needed. There are approximately 121,420 Spanish speaking taxpayers serviced annually by FTB, which would equate to approximately 179 certified Spanish speaking staff that would be required under the provisions of this bill. The department presently has 176 certified Spanish speaking staff and would anticipate contracting with an outside vendor for the additional three. The department estimates that it would cost approximately \$18,315 to maintain current levels of bilingual services to its Spanish speaking customers, which would be absorbed.

LEGISLATIVE STAFF CONTACT

Deborah Barrett
 Franchise Tax Board
 (916) 845-4301

Deborah.Barrett@ftb.ca.gov

Brian Putler
 Franchise Tax Board
 (916) 845-6333

brian.putler@ftb.ca.gov

Board Position:

_____ S _____ NA _____ NP
 _____ SA _____ O _____ NAR
 _____ N _____ OUA ☒ PENDING

Legislative Director

Date

Brian Putler

8/21/07